

Artin Simonian

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EXPERIENCE

IT Support Technician | Mad Engine Global

Glendale, Ca, 06/2025 – Present

- Install, configure, and maintain a wide range of hardware, software, and peripheral devices ensuring alignment with company standards and optimal functionality for end users.
- Analyze, troubleshoot and resolve technical issues across hardware, software, and network systems, identifying root causes and implementing solutions to enhance system reliability and user productivity.
- Assist in providing recommendations and implementing hardware and software solutions to meet organizational needs, enhancing operational performance and aligning with IT standards.
- Coordinate the delivery and replacement of IT equipment, ensuring proper setup, system readiness, and inventory management.
- Coordinate and manage system updates and software configurations, ensuring ongoing security, performance, and stability of IT systems across the organization.

Coding/Stem Instructor | Armath Engineering Makerspaces

Glendale, Ca, 02/2025 – Present

- Provide IT support, including troubleshooting connectivity, software, and account access issues during class sessions.
- Set up and maintain classroom laptops, tablets, and software tools to ensure all students had access to working devices.
- Leading programming classes, teaching core coding concepts and problem-solving techniques.
- Designing and overseeing in-class projects, guiding students through hands-on coding exercises.
- Developing lesson plans and interactive activities to enhance student engagement and understanding.
- Providing support, assisting students with debugging and refining their code.

Engineering Apprentice/Intern | IMEG

Pasadena, Ca, 11/2023 – 05/2025

- Assist with IT support tasks such as hardware/software troubleshooting, workstation setups, and basic network issue resolution for internal team members.
- Provide hands-on support with software installation, updates, and basic troubleshooting for specialized engineering applications, ensuring smooth operation for end users.
- Manage and organize project data using Microsoft Excel, including data entry, pivot table creation, and generation of analytical charts for engineering reports.
- Support configuration and deployment of laptops, printers, and mobile devices under the guidance of the IT department.
- Support data-driven decision-making by maintaining accurate compliance records and extracting key metrics from technical documentation.
- Conduct on-site assessments and generate comprehensive reports on Non-Structural Performance Category (NPC) aspects, ensuring compliance and safety standards.
- Assist in office-based drafting tasks with Autodesk Revit, AutoCAD, RAM Structural Systems, and Bluebeam Revu, and contributed to project blueprints and documentation.

TECHNICAL & INTERPERSONAL SKILLS

- **Programming/Scripting:** Python, JavaScript, HTML, CSS, SQL, JSON, EJS
- **Databases & Data Analysis:** SQL, MongoDB, Microsoft Excel (Pivot Tables, Charts, Data Analysis)
- **Technical Software Support:** Autodesk Revit, AutoCAD, Bluebeam Revu, RAM Structural Design
- **IT Skills:** Hardware/Software Troubleshooting, MDM, Remote Monitoring and Management(RMM), Mac/Windows, Workstation Setup, Network Connectivity Support, VPN/Office 365 Support
- **Soft Skills:** Leadership, Team Collaboration, Problem Solving, Communication

EDUCATION

Arizona State University

Master of Science in Computer Science

Tempe, AZ (Remote)

Expected May 2026

California State University, Northridge

Bachelor of Science in Computer Science

Northridge, CA